
Veeam Certified Engineer (VMCE)

Program Guide 2016 (EMEA)

Introduction

Veeam® produces the industry-best Availability solutions focused on virtualized systems. The Veeam Certified Engineer (VMCE) status establishes a level of expertise required to implement and configure Veeam Software correctly. This status also verifies that an engineer has the necessary knowledge and experience to be hired as a Veeam Expert.

Veeam is dedicated to a channel model that leverages each branch of the channel team to provide proper expertise and benefits. The VMCE program is designed to empower Veeam, high-level technical Systems Engineers and our ProPartner presales engineers through advanced technical courses.

Read this guide completely for a better understanding on the VMCE program.

Offering

Instructor-Led Training

The core education is provided with instructor-led training (ILT), delivered in Veeam Authorized Education Centers (VMAECs) worldwide. The program is three days long and delivers advanced details on Veeam software and the technologies it interacts with. Every class has lectures and hands-on aspects that allow students to learn about the technology and its configuration, and then experience the configuration in labs based on real customer situations.

Qualification Requirements

To qualify as a Veeam Certified Engineer, the applicant must follow the steps outlined below:

1. Read, understand and agree to comply with all aspects of this guide.
2. Have a solid, general knowledge on virtualization, backup and recovery
3. Be able to meet the program requirements as defined in this document
4. Attend the VMCE course via ILT
5. Pass the VMCE test through Pearson Vue

Program Benefits

This program creates a community of Veeam software experts who are evaluated using a common-knowledge set that is sought after in the marketplace as a difference maker when implementing Veeam solutions. This community is established by having potential members attend the certification course and then pass the certification exam. Engineers who become VMCE certified will also be entitled to the following:

1. "No queue for you" phone support: Direct access to support for critical down onsite issues
2. Expert designation within industry for professional services
3. Use of the VMCE logo

Program Requirements

To become and maintain the VMCE certification, there are two requirements.

Class

The first requirement for the VMCE is to attend the Veeam Certified Engineer technical training course. This course provides the core knowledge necessary to both implement and optimize Veeam solutions. This class has a focus on the integration of Veeam software with VMware vSphere and Microsoft Hyper-V virtual environments. The technical training course will also teach engineers techniques used to implement and optimize backup, recovery and replication setup to maximize the value achieved with Veeam.

This course is delivered through Veeam Authorized Education Centers using certified instructors in a live in-person or live online course setting.

ILT is held on pre-scheduled dates in a consecutive three-day period, scheduling is established by the individual VMAEC and the entire schedule is available on the VMAEC's website.

A list of available Veeam Authorized Education Centers per country and redirecting urls to their website can be found on <https://www.veeam.com/vmce-education-centers.html>

Monitored Exam

Once the course has been completed, the student becomes eligible to take the proctored exam at Pearson Vue. The student must register for a test date and make payment thereof directly to the website of Pearson Vue.

Quality

Veeam Certified Engineers are expected to maintain a level of professionalism and expertise that represents the certified engineer, their company and Veeam positively in the industry.

Certification Maintenance

All VMCEs are required to keep current on knowledge and certification related to Veeam Software, this includes paying re-certification every two new major releases of the Veeam software.

More information on the VMCE certification upgrade rules based on the current version of the VMCE program can be found on <https://www.veeam.com/vmce.html> in the "upgrade rules" document.